

## Feedback from the Nuclear Decommissioning Supply Event 2016

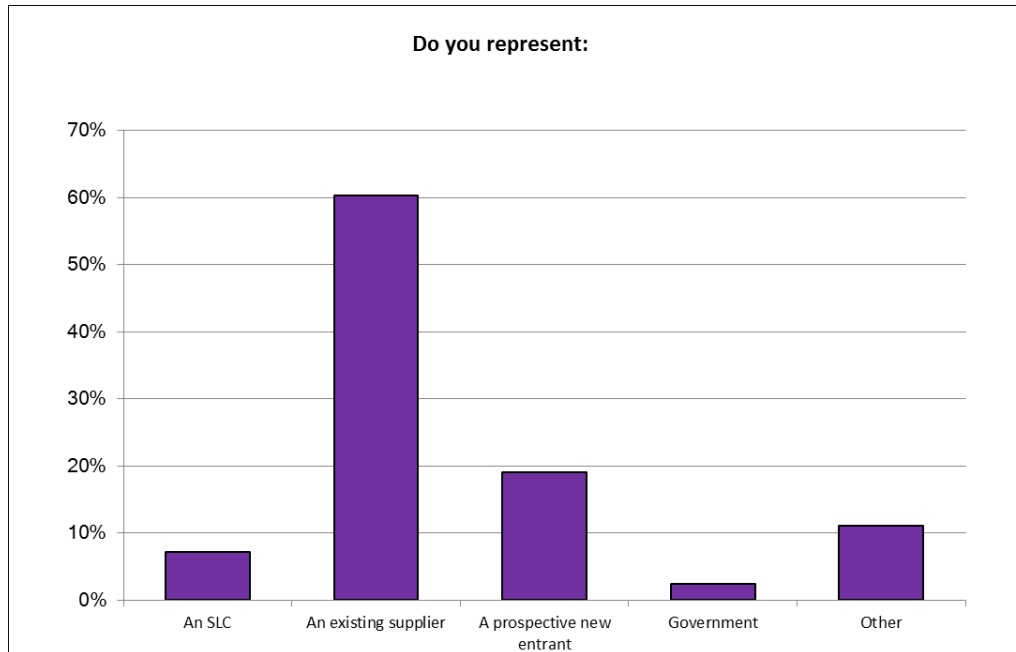
252 feedback sheets were received out of the 1582 attendees email addresses we had listed – a **16%** response rate.

### In summary, the findings of the feedback are:

- The event generally was considered to be a huge success with **96%** of those that responded strongly agreeing or agreeing that the day had been a good use of their time.
- **7.1%** of responders were from SLCs, **60.3%** were existing suppliers, **19%** were prospective new entrants and Government responders were **2.4%**.
- **35.3%** knew about the event because they received the electronic invitation. It was followed by word of mouth at **25.8%**.
- **86.9%** of responders stated that they made new contacts at the event which they intended to follow up with, **82.1%** of responders also said they met up with existing contacts.
- **37.3%** of responders felt that the NDA Estate Supply Chain event exceeds other national and international conference.
- **92.5%** of responders found the delegate pack useful and timely, **94.4%** of responders felt that they had enough information on the day, **90.9%** felt that they exhibition half signage was sufficiently clear and prominent.
- Of the companies that did not consider submitting an entry for the Supply Chain Awards, the main reasons were they did not know about them or they did not feel that their offering suited any of the categories.
- Great event with good networking opportunities, however more time and space to do this would be beneficial. Suggestions to either open the exhibition hall earlier/ make the event a two-day one and/or make the morning presentations optional.

## Detailed results breakdown

### Question 1:



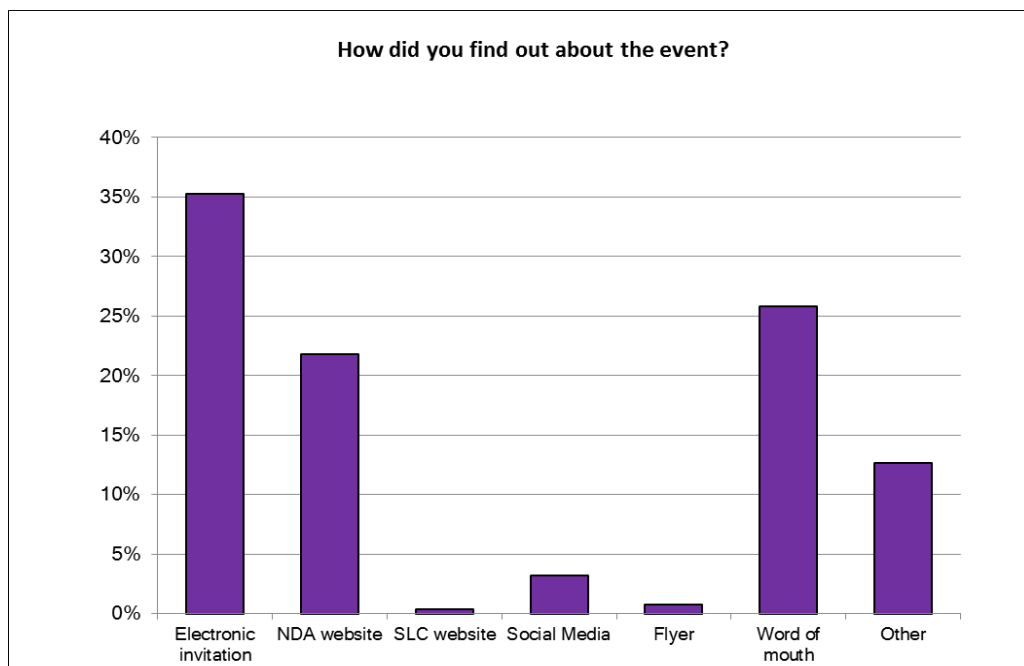
Answer Options	Response Count
SLC	18
Existing Supplier	152
A prospective new entrant	48
Government	6
Other	28
<i>answered question</i>	<b>252</b>
<i>skipped question</i>	<b>0</b>

### Question 2:



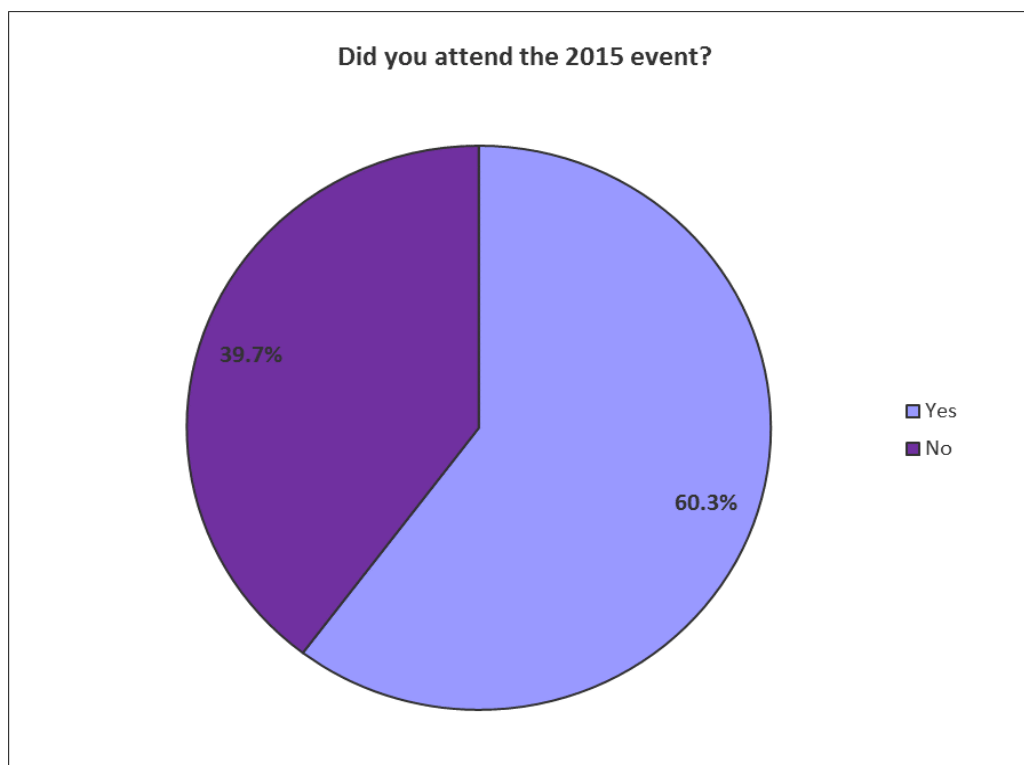
Answer Options	Response Percent
An SME	59.1%
A larger supplier	40.9%
<i>answered question</i>	<b>181</b>
<i>skipped question</i>	<b>71</b>

**Question 3:**



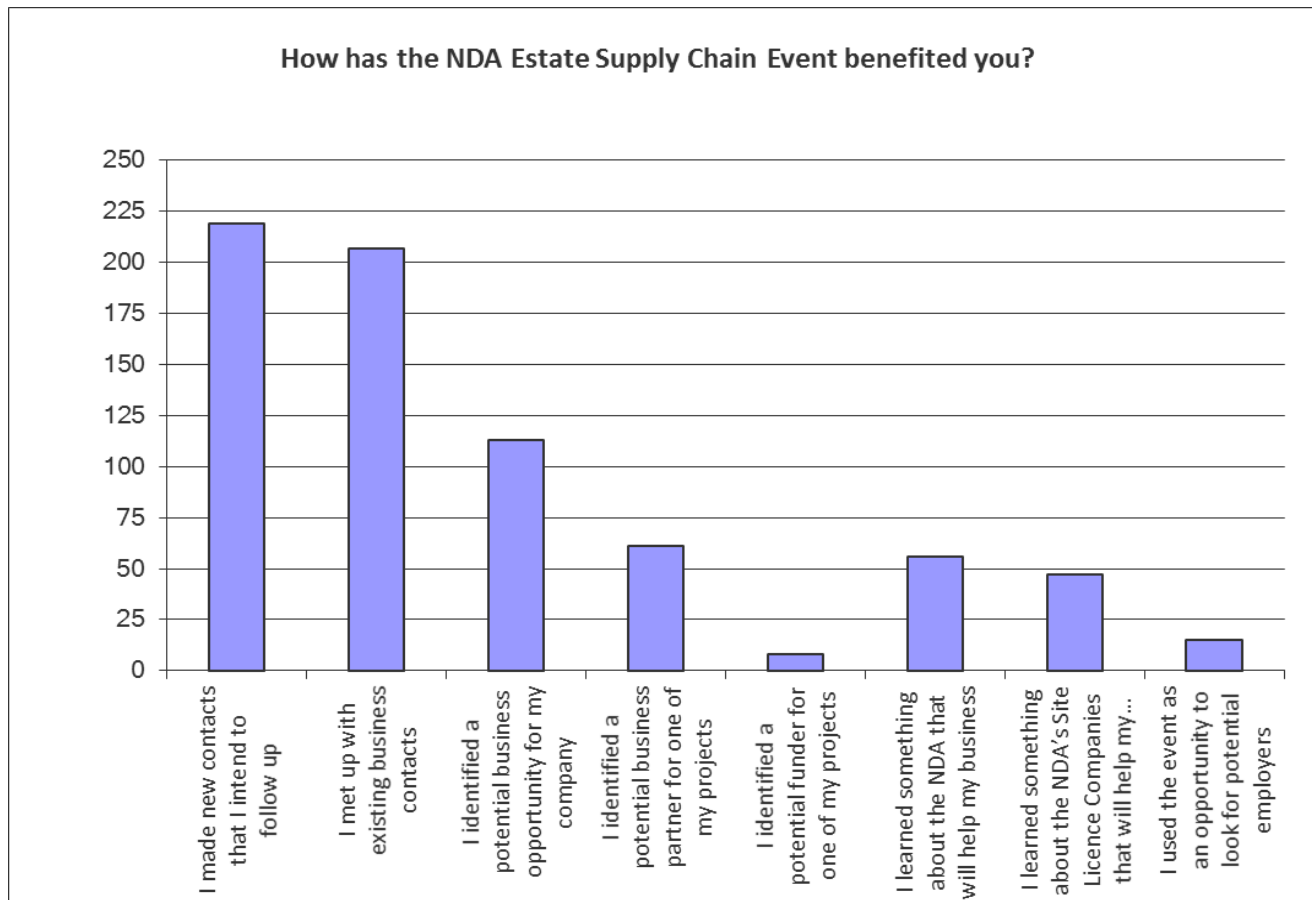
Answer Options	Response Percent
Electronic invitation	35.3%
NDA website	21.8%
SLC website	0.4%
Social media	3.2%
Flyer	0.8%
Word of mouth	25.8%
Other	12.7%

**Question 4:**



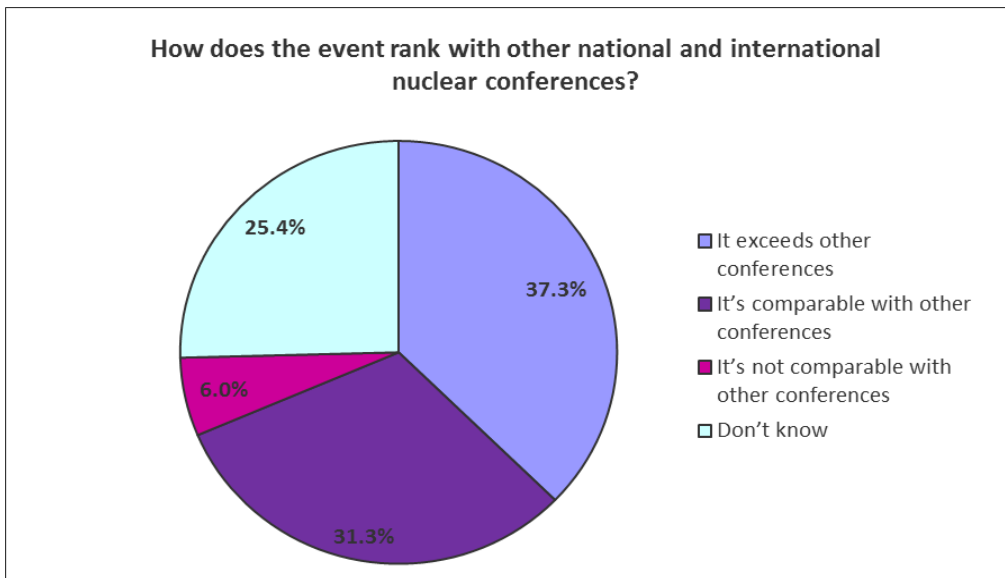
Answer Options	Response Percent
Yes	60.3%
No	39.7%

**Question 5:**



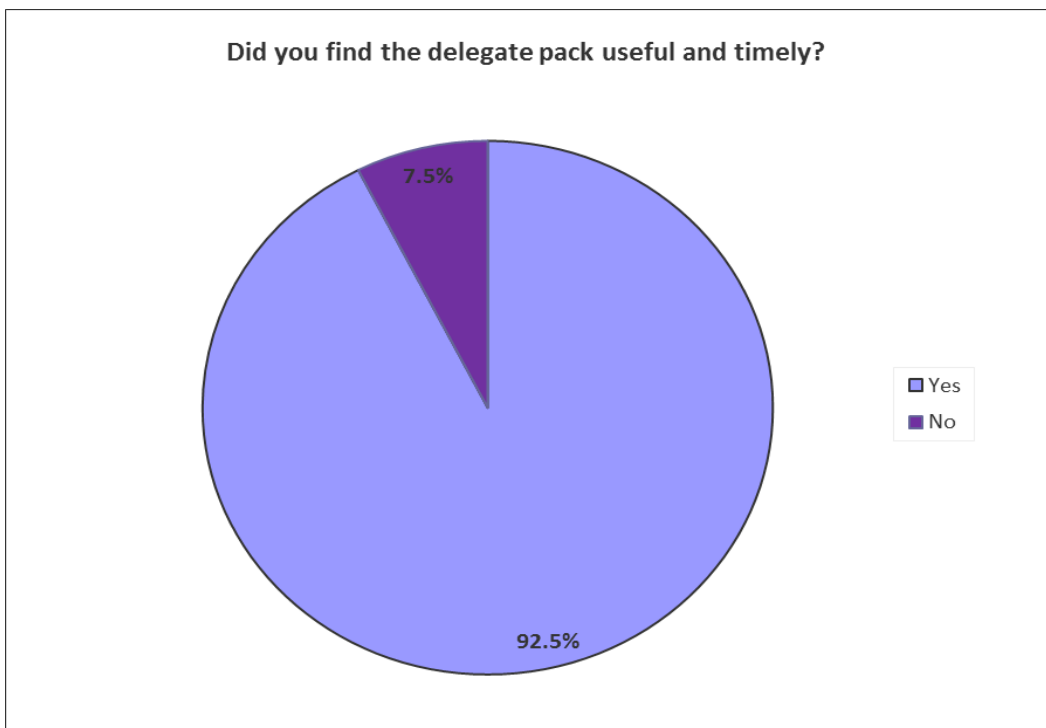
Answer Options	Response Percent
I made new contacts that I intend to follow up	86.9%
I met up with existing business contacts	82.1%
I identified a potential business opportunity for my company	44.8%
I identified a potential business partner for one of my projects	24.2%
I identified a potential funder for one of my projects	3.2%
I learned something about the NDA that will help my business	22.2%
I learned something about the NDA's Site Licence Companies that will help my business	18.7%
I used the event as an opportunity to look for potential employers	6.0%

**Question 6:**



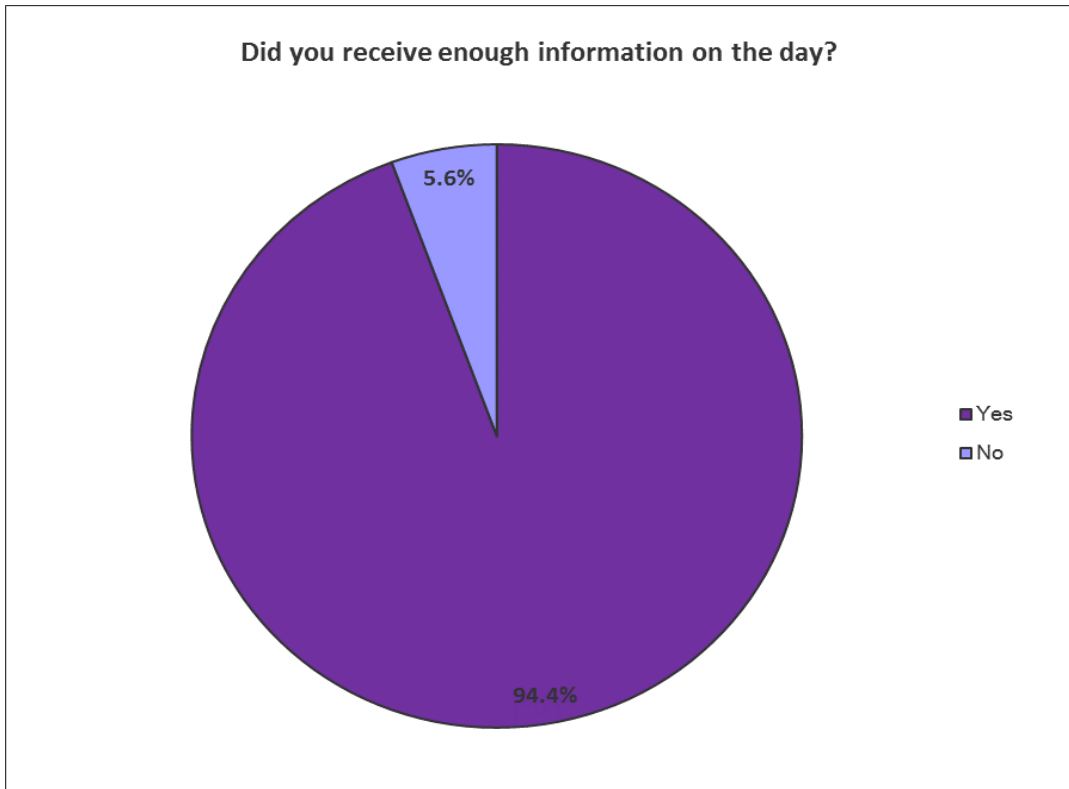
Answer Options	Response Percent
It exceeds other conferences	37.3%
It's comparable with other conferences	31.3%
It's not comparable with other conferences	6.0%
Don't know	25.4%

**Question 7:**



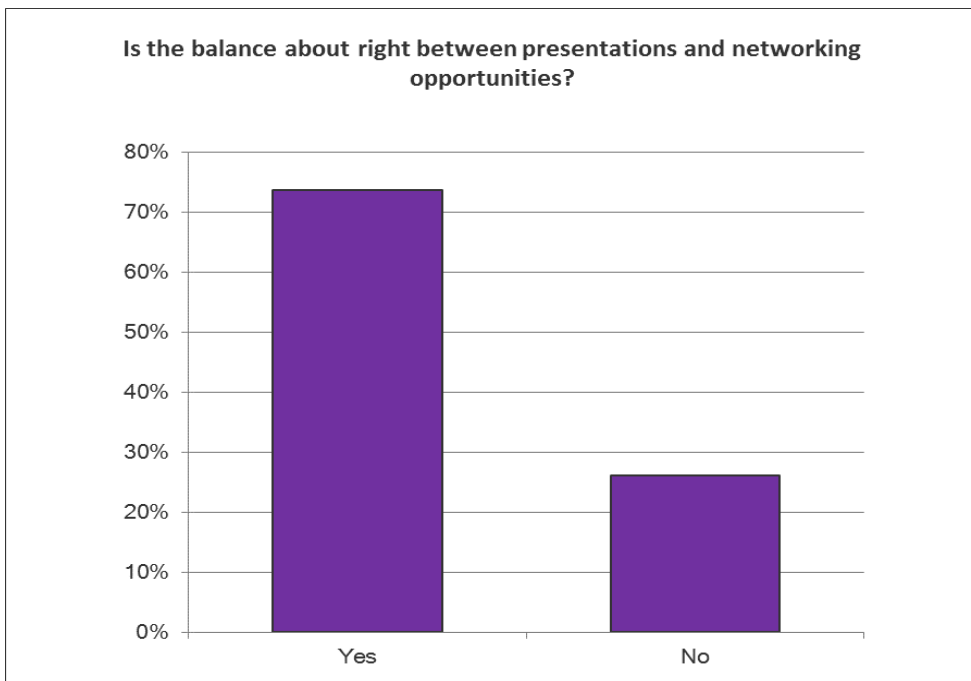
Answer Options	Response Percent
Yes	92.5%
No	7.5%

### Question 8



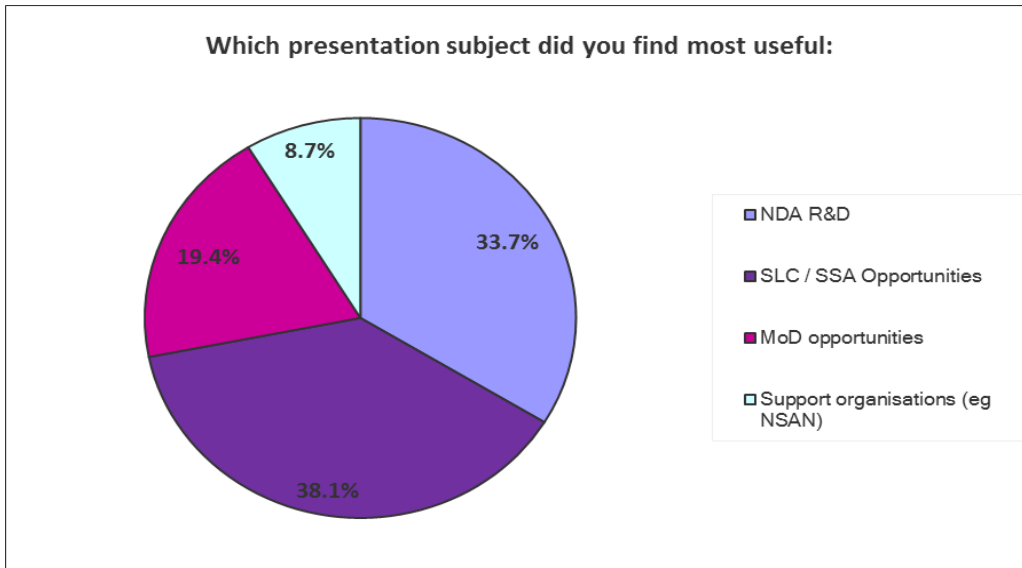
Answer Options	Response Percent
Yes	94.4%
No	5.6%

### Question 9



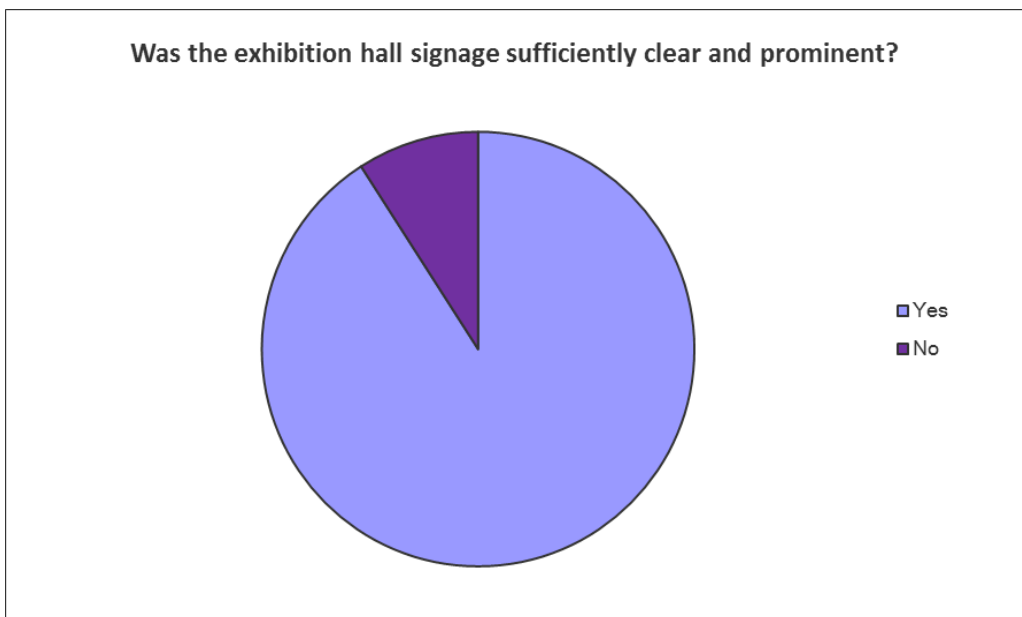
Answer Options	Response Count
Yes	73.8%
No	26.2%

### Question 10



Answer Options	Response Percent
NDA R&D	33.7%
SLC / SSA Opportunities	38.1%
MoD opportunities	19.4%
Support organisations (e.g. NSAN)	8.7%

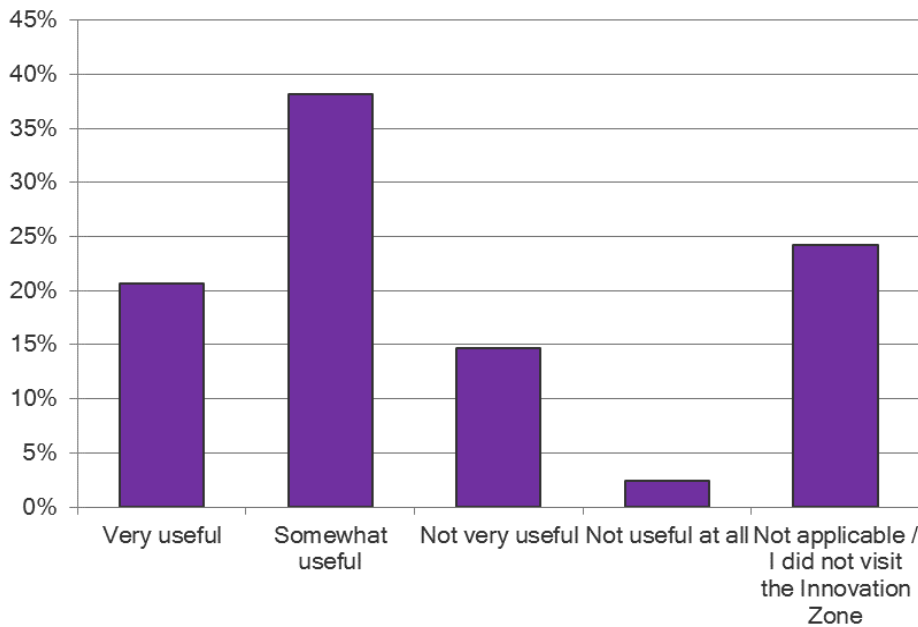
### Question 12



Answer Options	Response Percent
Yes	90.9%
No	9.1%

### Question 13

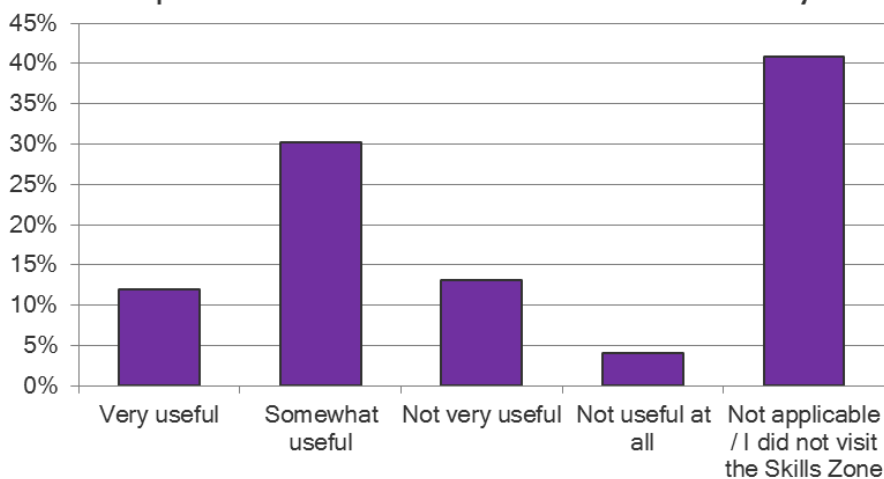
This year, the event featured an Innovation Zone, co-sponsored by NDA and Innovate UK. The Innovation Zone aimed to promote the development of innovative solutions to nuclear decommissioning challenges. Please rate how useful the Innovation Zone was for



Answer Options	Response Percent
Very useful	20.6%
Somewhat useful	38.1%
Not very useful	14.7%
Not useful at all	2.4%
Not applicable / I did not visit the Innovation Zone	24.2%

### Question 15

This year, the event featured a Skills Zone. The Skills Zone aimed to promote the resources available to the industry to support skills development. Please rate how useful the Skills Zone was for you:

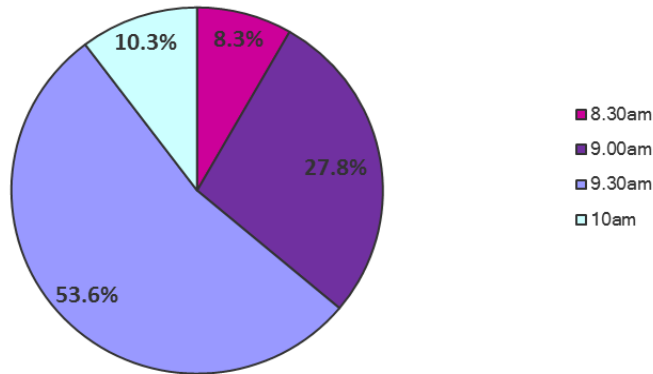


Answer Options	Response Count
Very useful	11.9%
Somewhat useful	30.2%
Not very useful	13.1%
Not useful at all	4.0%
Not applicable / I did not visit the Skills Zone	40.9%



### Question 18

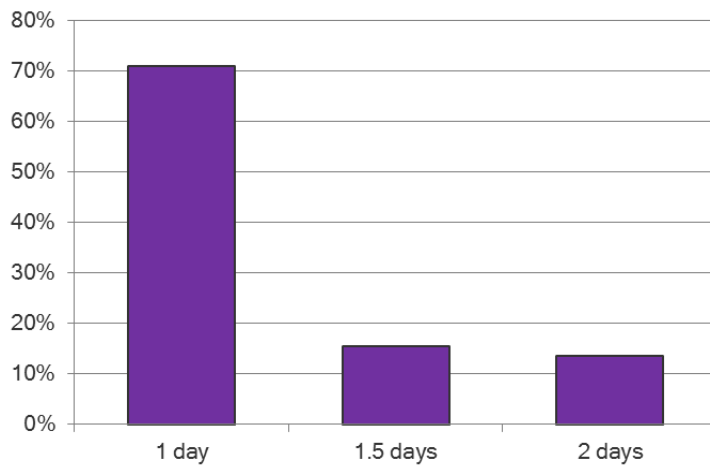
Following last year's feedback, we kept the start time at 9.30am and duration to one day. However, it would be helpful to understand if you have a preference for future events. Please select your preferred start time for future events:



Answer Options	Response Count
8.30am	8.3%
9.00am	27.8%
9.30am	53.6%
10am	10.3%

### Question 19

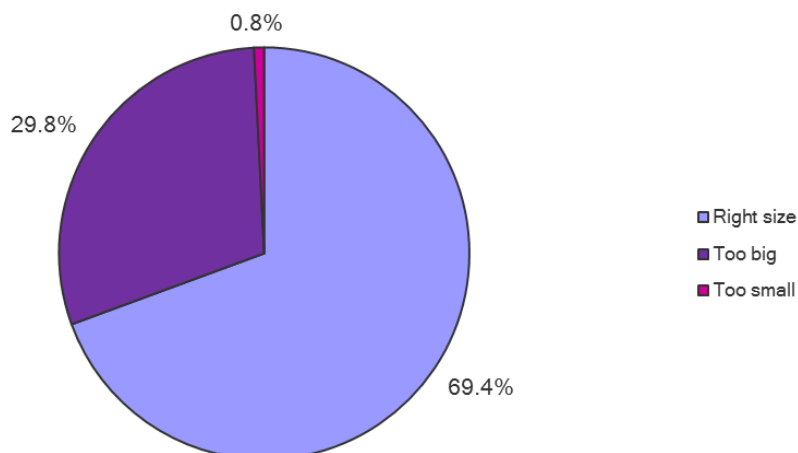
Please select your preferred duration for future events.



Answer Options	Response Count
1 day	71.0%
1.5 days	15.5%
2 days	13.5%

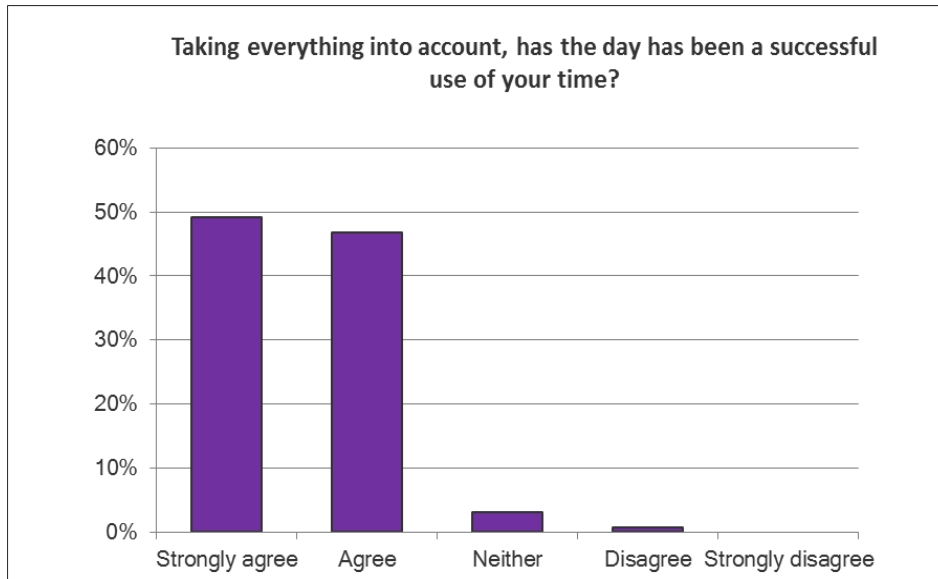
### Question 20

Was the event the right size to attend in one day?



Answer Options	Response Count
Right size	69.4%
Too big	29.8%
Too small	0.8%

## Question 21



Answer Options	Response Count
Strongly agree	49.2%
Agree	46.8%
Neither	3.2%
Disagree	0.8%
Strongly disagree	0.0%

## Question 23: Do you have any comments or feedback you would be willing for us to share for publicity purposes?

- Brilliant day for business, I have done events for the last 4 years and I have paid 20k plus for Subcon at the NEC. NDA event gave us more opportunities, thank you
- This is always a great event and a must attend for the supply chain, unfortunately we were let down by the location of our exhibition this year.
- The NDA need to make a statement that they are on a mission to promote free fair and effective competition. The Supply chain event is a crucial element here.
- We were delighted to be awarded highly commended in the Collaboration category.
- As with previous years' events, this event gives SME's significant exposure to participating Tier 1 & 2 businesses, and allows for excellent networking opportunities.
- A must if you want to be part of the NDA supply chain
- If you research the content before attending and plan your day, this is can be one of the best 8 hour investments you can make.
- This is the only exhibition within UK where all the major suppliers within the industry and present along with all major Tier 2 EPC companies. It is a very busy well attended event and I could not possibly plan to visit and talk to that many people in one day other than at this event. There were too many exhibitors to be able to cover all the ones we wanted. We will attend next year and bring more people to cover our stand and visit the other exhibitors.
- Great exhibition!!
- Excellent networking opportunities
- Diversity wasn't embraced same old.
- A great, well managed event & time well spent providing valuable insight into the NDA supply chain, and fantastic opportunities to network with people from across the industry.
- A real "must attend" event for anyone involved or seeking to get involved in the decommissioning sector
- I thought it was a really good event actually so don't change too much
- This is a great event for those businesses who are in, or wish to break into, the decommissioning supply chain.
- This year was our fourth year of having a stand and each year we are more recognised and know by other businesses. We have had a small amount of work from the event, but more importantly, we are getting our name known and are confident that we will at some point benefit considerably from attendance. Also, each year we get a deeper understanding of the requirements for the industry and that can only benefit our business development. A great event - thanks for all the effort in getting it run.
- Best nuclear event I have ever attended and would recommend it as a must do.
- With so many relevant companies in one place this event was an excellent investment of my time for a day.
- It is clear how important a nationally coordinated decommissioning systems approach is to dealing with our nuclear legacy: robotics stands out as something that can benefit the NDA estate as well as the UK
- Thank you to the UKTI
- A must for companies looking to diversify into the nuclear sector.

- NDA supply chain event is "THE" UK nuclear conference of the year, and the only place to see all the last news and innovation!
- Event now needs to build on its success, maybe introduce an international buying zone, collaboration zone, etc.
- Thank you, we appreciate the opportunity and the organisation of such an event. It is disappointing that not more SLC staff attend, aside from commercial teams, to get the opportunity to see innovations and what company capabilities are available. I see that as an important continuous learning activity, that is a missed opportunity for project managers/ engineers etc. Those who did attend were feeding back to us how valuable they were finding the day.
- Great event. One day was not enough to get around. Looking forward to next year.
- All in all, a great event well supported by the SLCs and their supply chains and provided excellent networking opportunity.
- This was an extremely worthwhile event. We will definitely be attending next year.
- I would suggest the organisers take time out to visit the NEC in February 2017 to see how a show should be presented. Also, to stand in a queue with a sandwich then be told the till was cash only leaves a lot to be desired. My overall view of the show was that the contents was good but the presentation very poor.
- Thank you once again for facilitating and funding such a useful event, as an SME its value to us is beyond measure!
- By far the most "attractive" exhibition/conference in the UK nuclear industry - by sheer scale.
- A support industry all day event, invaluable and specifics of real value for everyone attending. Keep going with this event well into the future. It makes a real and potentially lasting difference.
- Now firmly established as THE event for current and aspiring suppliers to understand the latest developments and opportunities in the NDA, defence nuclear and nuclear export markets.
- Keep me informed of any similar events
- This year's event was the best ever. Everyone was happy to engage and talk business. We have attended every year and this has been our best year ever for leads and business. The NDA Supplier Event is, without doubt, the best nuclear event of the year allowing SME's an opportunity to exhibit and engage.
- Third year at the same venue and still the food and drink available is poor. It takes too long to get served and they keep running out far too early. I am ok with paying but don't want to spend 15-20 mins waiting to get served each time. Plus, more seating could be provided as it's good to network with a coffee across a table.
- This event is not run to make a profit. In a landscape where we are flooded by expensive conferences where it is impossible to even get near a return on investment, the NDA Supply Chain Conference provides a refreshing change - where the focus is on developing relationships rather than the organisers profits.
- What a great opportunity to see new business opportunities and meet with other business professionals
- An excellent event for organisations from across the nuclear sector and for those wishing to get into nuclear